

CONTACT SERVICES:



Contact Services

Welcome to Parent-Help UK, a provider that offers services daily, including weekends, with a mission to empower families through expert support. Our staff are extensively trained to facilitate quality contact sessions with non-resident parents and family members, ensuring everyone is supported and comfortable to promote positive interactions. Call us today to learn more about how we can support your family's needs.

OUR SERVICES :

Supported Contact:

Supported contact is designed for low-risk situations arising from parental communication breakdown. It occurs in safe, designated areas without intensive monitoring, focusing only on logging attendance and managing immediate safeguarding issues. Typically lasts up to six months but can extend to a year in special cases.

Letterbox Contact:

Letterbox contact is used when direct contact is unsafe, typically for adopted children. It involves exchanging letters and photos once or twice a year; helping children understand their backgrounds without direct interaction.

Handover Contact:

Handover contact facilitates the safe transfer of children between parents in a controlled environment, avoiding direct parental interaction and ensuring the child's safety with professional oversight. The handovers are facilitated by Independent social workers who have experience in this type of service and ensure that the safety of the child/ren remains paramount.

Supervised Contact :

Supervised contact ensures safe interactions either in a contact centre or in a community setting. All sessions are planned following a risk assessment. A comprehensive report is provided for this service.



For detailed explanations of each contact type we offer, please visit our website at www.parent-help.co.uk

CLIENT SUCCESS AND TESTIMONIALS:

Parent-Help UK has established itself as a leading provider of supervised contact services across London, Manchester, and as the main provider for Buckinghamshire Council. **We're rapidly expanding, with a track record of enhancing family relationships in 95% of our clientele.**

Our unique approach includes regular contact reviews to capture valuable client feedback. Research shows that:

80% of feedback highlights our services as a safe and neutral environment that fosters family bonds.

Our effectiveness has led to a 100% increase in client referrals and recommendations, showcasing our commitment to excellence.

"Thanks to Parent-Help's meticulous supervised contact reports, Social Services has positively re-assessed my situation, recognising the beneficial impacts of the sessions. I am now able to see my child as I wish. Join the many families who have reconnected and are now thriving with Parent-Help's support." - Mr. H.

HOW TO GET STARTED:

We are here to answer your questions and begin your service with us.

Reach out now via the following methods:



Phone: 0207 101 4037



Email: referral@parent-help.co.uk



Website: www.parent-help.co.uk